

# Remote Conferencing & Meetings

## Quick Reference

As an Alberta-wide organization, it is not uncommon to work closely with colleagues or patients who are not in the same office, town or city. Below is a list of tools and apps approved for remote conferencing and meeting at AHS when identifiable health information may be shared or discussed.

### Assessed & Approved for Use:

- Skype
- Telehealth

### Under Assessment:

- Cisco WebEx

### Not Assessed & Not Approved for Use:

- BigBlueButton
- FaceTime
- Google Hangouts
- GoToMeeting
- WhatsApp

### COVID-19

Zoom has been approved for temporary use to facilitate care and service coordination during COVID-19. Please ensure that only the least amount of information necessary for the task at hand is shared and used.

Note: Zoom is currently undergoing privacy and information security assessments for use provincially

**Remember** - when you are sending a link to a patient for teleconferencing, you must not include any identifiable health, personal, or business related information without first encrypting the email.

If there is a tool or app that you would like to use that is not listed above or not yet approved, please submit your request to the IT Customer Service Portal.

Last Updated: March, 2020

